

Scope

Chloros Environmental Ltd is a hazardous waste management company, specialising in hazardous waste disposal and recycling. We seek excellence in every aspect of our business and are committed to minimising the environmental impacts of our business operations.

It is the policy of Chloros Environmental to maintain a quality system designed to meet the requirements of ISO9001:2015& ISO 14001:2015) in pursuit of its primary objectives, the purpose and the context of the organisation.

This quality & environmental policy provides a framework for setting, monitoring, reviewing and achieving our objectives, programmes and targets.

Customer service is an essential part of the quality& environmental process and to ensure this is fulfilled, all employees receive training to ensure awareness and understanding of quality and environment and its impact on customer service and of the products or service in which we provide.

To ensure the company maintains its awareness for continuous improvement, the quality and environmental system is regularly reviewed by "Top Management" to ensure it remains appropriate and suitable to our business. The Quality and Environmental System is subject to both internal and external annual audits.

It is the policy of Chloros Environmental to:

- strive to satisfy the requirements of all of our customers, stakeholders and interested parties whenever possible, meeting and exceeding their expectations;
- comply with all compliance obligations, codes of practice and all other requirements applicable to our activities including the nature, scale and environmental impacts of its activities, products and services;
- the reduction of hazards, prevention of injury, ill health, protection of the environment, including prevention of pollution, sustainable resource use, climate change mitigation and adaptation, the protection of biodiversity and ecosystems and any other specific commitments which are relevant to the context of the organisation;
- provide all the resources of equipment, trained and competent staff and any other requirements to enable these objectives to be met;
- ensure that all employees are made aware of their individual obligations in respect of this quality & environmental policy;
- maintain a management system that will achieve these objectives and seek continual improvement in the effectiveness and performance of our management system based on "risk".

The specific aims in relation to the work of the company are:

- That all waste materials are handled in a correct and safe manner
- That waste disposal must be undertaken by safe handling methods and correct procedures according to any, internal policies, local environmental policies and regulations
- That due consideration is given to any hazardous risk in handling and disposal procedures.
- The environmental impact in these procedures is always reviewed
- That all staff are aware of risks from leakage and spills
- That the impact to nature and wildlife, particularly when working in rural locations is minimised
- That staff observe relevant COSHH regulations, safe handling procedures and regulations

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Responsible Person	Hayley Hurdle	Status	Active

Quality & Environmental Policy



To achieve this commitment, we will continue to:

- Apply the Waste Hierarchy as per the Waste Framework Directive to strive for Environmental excellence.
- Maintain the highest environmental standards of treatment, ensuring full compliance with existing legislation and to ensure that all employees are trained to the highest standards and kept abreast of new developments and changes in legislation
- Maintain a high standard of environmental awareness and compliance throughout the company and wherever possible, recycle materials used within our own company function
- Reduce our consumption of resources and improve efficiency in the use of these resources
- Evaluate all material in accordance with our procedures and develop recycling and recovery alternatives where practicable
- Provide a service that will enable our customers to fulfil their Duty of Care and legal obligations
- Provide information and guidance on environmental issues to our customers on an ongoing basis and work with them to provide the best practicable environmental solutions.
- Improve our recycling rates, where possible.

To secure these objectives, we will continue to:

- Communicate internally and externally our Quality & Environmental policy and performance on a regular basis and encourage feedback.
- Communicate the importance of environmental issues to our employees, suppliers, and clients
- Work together with our service partners and suppliers to encourage commitment towards improved environmental performance.
- Encourage appropriate consideration of environmental issues in the professional services we provide
- This policy will be continually reviewed to ensure that our environmental objectives are achieved

Richard Hurdle,

Director, Chloros Environmental Ltd

7th JANUARY 2019

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